



Server Configuration Control Services

Break the “emergency” environment that consumes most IT organizations. Organizations with weak configuration processes spend most of their time on unplanned work. In contrast, high-performing IT groups consistently prove that good controls pay off. These services can bring you the benefits of a higher-performing organization and improved system integrity and service quality.

Key Steps and Deliverables

■ Server configuration control audit

- Stratus reviews your current server configuration including all of your documented policies and procedures to identify changes and new releases.
- We identify inconsistencies with best practices and prepare a “gap analysis” with prioritized recommendations for enhancements. This ensures adherence to configuration control processes and procedures.

■ Server configuration control plan

- Recommendations are delivered in a detailed project plan that includes key milestones and deliverables. Server control methodologies are employed to control changes to server configurations and provide system integrity.
- The server configuration control audit is a prerequisite for this step.

■ Server configuration plan implementation

- Stratus implements the server configuration control plan to ensure ongoing discipline of server configuration changes including:
 - policies and procedures based on best practices
 - a summary and diagram of the configuration management database
 - recommendations for ongoing controls
- The server configuration control plan is a prerequisite for this step.

Benefits

■ Understand configuration control inefficiencies

Documenting policies and practices enables you to implement change controls that lead to highly reliable and predictable service levels.

■ Increase productivity and free up internal resources

Reducing IT emergencies allows your staff to focus their attention on introducing new technologies and services.

■ More control over IT infrastructure

Strong controls give management and auditors the confidence and supporting evidence that your server environment is operating at peak performance.

■ Increase availability of most critical systems

Successfully implemented changes minimize outages and episodes of unplanned work, bringing higher levels of reliability to the users you serve.

Duration

Audit: three days for less than 20 servers



Business Process
Optimization



Improve
Productivity



Optimize service
Quality



Increase Business
Resilience